

Vámonos Spanish Terms and Conditions

Vámonos Spanish is a Spanish language school which has no barriers to entry; there is no registration fee.

Term time Absence

Any missed classes cannot be refunded. We will endeavor to find an appropriate alternative class that week should you contact us to reschedule. If a student misses 2 classes with no contact or fees received their place will be given to a student on the waiting list.

Unpaid Fees

Fees paid after the invoice due date will be subject to a £10 late fee. Fees outstanding for more than 7 days will result in the student's place being given to a student on the waiting list.

Fees

Fees may be paid in cash directly to your teacher, by card on our website or by bank transfer. Term time course fees are due termly in full, or for the full academic year (or remainder thereof) by monthly standing order. Fees are required in advance to reserve your place.

Medical

Parents are asked to disclose any medical information, allergies or injuries that students may have on the registration form and to provide any amendments as and when necessary. Parents are also asked to recognise that even though our classes aren't based on physical activity there can be a low risk of injury. Here at Vámonos Spanish, we will do everything in our power to protect your child whilst in our care, although sometimes minor incidents are unavoidable.

Contact information

Students are required to inform us of any changes to their contact information so that in the case of an emergency they are contactable immediately.

Photography and Filming

Photography and filming by the management and/or staff members during class is a regular occurrence. If you have given permission on the registration form these images may be used to advertise Vámonos Spanish in differing forms of marketing including appearing online. Please advise immediately if you do not wish for your child to be included in these images. Due to the nature of our teaching it is often required that staff take photographs and film children performing or creating crafts, once these images are used in the appropriate manner they are destroyed.

Booking a class

In order to book a place in a class, payment for the term (or remainder thereof) must be received. New students are given the option to continue or withdraw after the first class, if they should wish to withdraw we will refund the remainder of the term via the payment method used. Bookings are taken on a first come first served basis, we cannot guarantee the place until payment has been received.

Keeping places in classes

Once you have booked and paid for a course, that place is guaranteed until the end of the academic year (Sept-July). Class fees are due in advance of the coming term, i.e. before the course begins. An invoice will be sent via e-mail two weeks prior to the start of the new term. Any invoices left unpaid will result in the loss of the place in that class. We reserve the right to cancel a class / session at any time should there not be enough students in attendance.

Cancellation

If a student wishes to cancel their place in a course, we request at least 7 days' notice as this can affect staff timetables. We are unable to refund classes when notice of cancellation is not given. Refund Terms: 28 days' notice = 100% refund available, 14 days' notice = 50% refund available, 7 days' notice = non-refundable. Fees are transferable up to 7 days in advance (availability dependent). We reserve the right to cancel a class / session at any time should there not be enough students in attendance.

Events

Monies for any other events (Cinema Sessions, Extra Adult Classes, Intensive courses, Cultural events - this list is not exhaustive) are due in advance of the event in order to secure the booking.

Homework

Homework is not a requirement; it is an 'extra' to aid progression through classes. Teachers will always request homework be returned although they are aware that it's not required, it's simply in the best interest of the student.

Staff

We guarantee that all staff are fully DBS checked either in the UK and/or Spain.

Baby & Toddler Classes

Only one adult is permitted to attend the session per paying child. Under normal circumstances, older and younger siblings should not attend the class unless they have paid for a place.

Ability

Please understand that no two students are the same and therefore we cannot guarantee the level of skills be replicated.

Private Lessons

Private lessons must be paid for calendar monthly and in advance of the first class, fees are due on the 1st of each month. Once you have booked and paid for a class, that place is guaranteed until the end of the academic year (Sept-July). Bookings are taken on a first come first served basis, we cannot guarantee the place until payment has been received. An invoice will be sent via e-mail prior to the start of the month. Any invoices left unpaid will mean the loss of that time slot. If a student misses 2 classes without prior notice or contact, their time slot will be given to someone else and they will need to rejoin the waiting list.

These terms and conditions are available in printed form from our classroom, and are displayed on both our website and on our notice board. All current and future Vámonos Spanish pupils are expected to adhere, and the terms will be enforced with immediate effect.